

TEXAS ★ ENDOSCOPY WEST

6405 W Parker #370, Plano Texas 75093

www.texasendo.com

Visiting Texas Endoscopy: A COVID-19 Update

At Texas Endoscopy there is no higher priority than your well-being and the broader health of our communities. We understand the fear and concern surrounding this outbreak, and we are committed to doing all we can to keep you and your family healthy and offer you peace of mind. Although you may have concerns about the coronavirus, we are here to keep you informed. We are closely monitoring the outbreak of novel coronavirus (COVID-19) and we are taking proactive steps to ensure your safety.

Our top priority, as always, is to deliver safe, high-quality care to you and all patients that we serve. We understand the value our facility provides as an important site of access for patients needing GI procedures, in a controlled and safe environment, and we appreciate the trust you have placed in us.

We are working with local and state health departments, and are following the Centers for Disease Control and Prevention (CDC) guidelines and recommendations. In our procedure rooms and across all patient care areas, we provide the highest level of cleaning and disinfecting by following guidelines from the CDC and the Association of Operating Room Nurse (AORN) and other professional societies. As we work together to keep patients, and our team safe, here's what you can expect from us:

Prior to procedure

Three days prior: to the date of your procedure you will receive communication from Texas Endoscopy. This is a required pre-screening with questions related to COVID-19. At this time, even if you are vaccinated, **you will need to begin to self-monitor at home by taking your temperature, monitoring for cough, shortness of breath, and difficulty breathing, flu-like symptoms or pneumonia.** Please call your physician office TDDC at **972-943-9440** and Texas Endoscopy at **469-361-9999** Monday through Friday 8:00am to 3:00pm, if you develop a fever or any of the other symptoms listed, please leave a detailed message if you get the nurses desk voice mail. If you should have these symptoms during a weekend period, please contact your GI physician's office.

Your medical history: You will receive communication from Texas Endoscopy to complete your medical history, this can be done following the link you will receive. Please update any changes in your general health, current medications, and screening risk questions related to COVID-19.

Day of Procedure: Please note that building access is being limited due to space in waiting room. We are currently only allowing **ONE** visitor inside the building. If your ride chooses to leave, that is perfectly fine. After the procedure, a nurse will contact your ride when the procedure is complete. A nurse will escort the patient out to the car once recovery complete.

Please Note: Please feel free to call us for any questions.

Reminder: For your safety and for those in building on day of your procedure extra measures/precautions are being taken. During these times please expect delays. We ask for your patience in advance, as we prep for your arrival while keeping everyone safe, and meeting requirements and mandates.

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Frequently Asked Questions:

- **What is coronavirus?**

Novel coronavirus (COVID-19) is a respiratory (lung) illness. Flu-like symptoms are:

- a) Fever
- b) Cough
- c) Shortness of breath
- d) Difficulty breathing

- **How does coronavirus spread?**

a) Coronavirus can be spread in several ways. Follow this link for [more information](#).

- **How can I prevent contracting or spreading the virus?**

- a) Wash your hands frequently with soap and water for at least 15 to 20 seconds, or use hand sanitizer.
- b) Avoid touching your eyes, nose or mouth with unclean hands.
- c) Stay away from people who are sick or have had recent travel
- d) Use a tissue to cover coughs and sneezes, then throw tissue away.
- e) Clean and disinfect frequently touched items and surfaces.
- f) Stay home when you are sick, except to receive medical care.

- **What do I do if I think I have coronavirus?**

- a) Call your doctor right away for advice and minimize contact with others.
- b) Stay home except to get medical care.
- c) If you have shortness of breath, call 911 immediately.
- d) Do not come to Texas Endoscopy without clearance from your physician.

- **Mask Options**

- a) You may purchase a mask from Walgreens, CVS, Wal-Mart or like retail stores
- b) You may wear a cloth mask (upon arrival we will exchange your cloth mask for a surgical mask)

Sincerely,

Texas Endoscopy Management